## Making a Difference

### Attract
Inspiring and providing pathways for new industry entrants.

- 115 new entrants helped to kick start a career in construction.
- 1,005 attendees at Try a Trade events.
- $1.210m invested in pre-loading new industry entrants with skills.

### Develop
Increasing the capability of existing workers.

- 16,728 workers undertook short courses.
- 1,115 workers had existing skills and experience recognised.
- 1,081 workers enrolled in higher level training.
- 19,184 workers assisted to gain additional skills.

### Retain
Keeping talented workers in the industry.

- 25 industry partners delivering workforce planning and skills development activities.
- $415,000 to support industry corporate social responsibility initiatives.
- $2.02m to support workforce planning and skills development activities.

### Engage and Inform
Talking, listening, connecting, sharing and providing a voice for the industry.

- 21,412 people in our social media community.
- 75,372 hits to our website.
- 4,044 enquiries handled by the CSQ call centre.
- 9 regional forums and 200+ attendees.

---

**DISCLAIMER:** Whilst all care and diligence has been exercised in the preparation of this report, BCITF (Qld) Limited ACN 105 495 387 at trustee for the Building and Construction Industry Training Fund (Qld) trading as Construction Skills Queensland (“CSQ”) does not warrant the accuracy of the information contained within it and accepts no liability for any loss or damage that may be suffered as a result of any reliance on the information, whether or not there has been any error, omission or negligence on the part of CSQ or its directors, employees, agents or sub-contractors. A number of unforeseen variables can affect any projections used in the analysis, and as such no warranty is given that a particular set of results will be achieved.

2017 - 2018